



PROBATION AND MEDIATION SERVICE
OF THE CZECH REPUBLIC

**Have you become a victim of crime?
We are not going to turn our back on you.
We are going to listen to you.**

**Our services are free of charge.
We are a state guarantee service.**

Have you become a victim of crime? Don't be afraid to visit us. We are here to help you.

Contact us for advice!

The Probation and Mediation Service offers you free of charge:

Legal information

We advise you on your rights, and on your possible requests.

Psycho-social support

We help you to manage a difficult situation.

Restorative programmes

For example, we can arrange mediation for you, that is out-of-court settlement of victim-offender conflict that helps especially to achieve a mutually satisfactory solution, for example, to hasten compensation for damages.

We offer you answers to the following questions:

What are your fundamental rights?

- You have the right to financial assistance.
- You have the right to compensation for damages.
- You have the right to receive professional assistance.
- You have the right to information and to active participation in proceedings.
- You have the right to protection against imminent danger.
- You have the right to privacy.
- You have the right to protection against secondary injury.

What can you ask for?

- Injury or death compensation.
- Compensation for costs associated with medical care.
- Compensation for the stolen or damaged objects.
- Compensation for damage to the vehicle in a traffic accident.
- Compensation for loss of earnings.
- Compensation for damage to an object of special favour (amount of compensation according to personal importance of the given object, not its real price).

Make a claim to compensation for damages as soon as possible, at the latest during the main court trial though, and don't forget to support it sufficiently with the necessary documents.

We also offer you assistance in the following situations:

- You have had a traffic accident and don't how to proceed. Feel free to ask us.
- You have become a victim of crime and you need information about your rights. We are going to provide you with all the necessary information.
- You have become a victim of a crime; the offender has not reimbursed you the caused damage, and s/he is not willing to reimburse it in payments. Don't be afraid to ask for her/his seizure. We advise you how to do it.
- You have become a victim of crime and the offender is under 18 years of age. Even the juveniles takes responsibility for their illegal acts. We tell you how.
- You have become a victim of crime and you need special care. Contact us.
- You have become a victim of crime and you would like to make a Victim Impact Statement about the impacts of a crime on your personal life. We will help you to formulate it.
- You have become a victim of crime and you would like to know how the criminal proceedings are carried out. Don't be afraid to ask us.

We have some important advice for you:

- Talk with your loved ones about your needs and feelings.
- Don't be afraid to ask us for advice.
- Don't be afraid to confide to us. Have confidence in us. Visit us, we are interested in your situation.
- Don't forget that psychic injuries might hurt equally as the physical ones.
- Don't be afraid to express your emotions. Your feelings are important.
- Don't be afraid to talk about the impacts of the crime on you and about how you feel now.
- Don't be afraid to seek for medical care, if you are injured. Keep medical reports for future use.
- Request for compensation for damages caused by the crime.
- Request for financial assistance. We will advise in which cases you have the right to it.
- Try to be active and to follow the course of criminal proceedings.
- Request for social allowances, if you get into adverse life situations.
- In case of psychic problems don't feel ashamed to ask a psychologist or a psycho therapist for assistance.

Contact: